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type of information which is requested by the users with regard to the computer-related products, said type of information can include information about products which can be used in combination with products that are used by the users and available from a plurality of vendors, and said type of information further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user, and

new information about the computer-related products from a vendor side of the computer-related products is extracted, depending on information extraction condition containing a requested information type in the registration information, and is transmitted to said user registration/reference means from said user information general management means to provide the new information, and

the user registration information, also comprising a number of times a particular software product is used by the user, is transmitted from the user information general management means to a different vendor other than the software product's vendor.

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13. (SIX TIMES AMENDED) A computer-readable storage medium encoded with software for causing a computer to perform the actions of:

notifying an external unit of user registration information and using status information including a product used by a user and a requested information type about a computer-related product used by a user; and

requesting an external unit for new information about the computer-related product which corresponds to the requested information type from a vendor of the computer related product and information on additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

transmitting the using status information, also comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

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14. (SIX TIMES AMENDED) A vendor terminal apparatus comprising:

a user information reference means for obtaining, from an external unit, user registration information including a requested information type and using status information including a product used by the user transmitted from a user of a computer-related product; and

a product information notification means for notifying an external unit of new information about the computer-related product, if the new information about the computer-related product corresponds to the requested information type, the new information including additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

a using status information receiving means receiving the using status information, also comprising a number of times a particular software product is used by the user,

wherein, the vendor terminal apparatus is equipped for a different vendor other than the vendor of the products used by the user.

15. (SIX TIMES AMENDED) A computer-readable storage medium encoded with software to cause a computer to perform the actions of:

obtaining, from an external unit, user registration information including a requested information type, and using status information including a product used by a user, transmitted from the user of a computer-related product;

notifying an external unit of new information about the computer-related product, if the new information about the computer-related product corresponds to the requested information type, the new information including additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user; and

receiving the using status information, comprising a number of times a particular software product is used by the user,